

TERMS AND CONDITIONS

I. INTRODUCTION

1. InsideVVIP is a service provided and operated by Bajaj Entertainment Pte. Ltd, a company incorporated under the Laws of the Republic of Singapore, Reg No: 201316795C, having its registered office address at *1 Fullerton Road, One Fullerton, #02-01. Singapore 049213*. In these Terms and Conditions (“**these Terms**”), “**InsideVVIP**”, “**BEPL**”, “**We**”, “**Us**” and “**Our**” shall be construed as reference to Bajaj Entertainment Pte. Ltd. In these Terms “**You**”, “**Your**”, “**Client**”, “**Clients**” or “**participants**” is reference to the person making and confirming the booking as well as all persons included in the booking and/or participating in the arrangements made pursuant to the booking.
2. These Terms shall apply to all the bookings under BEPL whether or not they were made via the website www.insidevvip.com
3. These Terms shall apply to any arrangements, events and/or services (hereinafter for short “**arrangements**”) you have booked with or purchased from BEPL, and govern the contractual relationship between you and BEPL with respect to any arrangements offered by BEPL.
4. By booking any arrangement with BEPL or if you have made a booking or have enquired with BEPL for a service in the past and have referred a friend or associate to BEPL (“referred client”), you/referred client are deemed to have i) read and

understood these Terms, and (ii) indicated your express acceptance of and agreement to be bound by these Terms.

There is no independent obligation on the part of BEPL to have passed on the terms and conditions as contained herein to the referred client.

5. Clients that have contacted BEPL via phone, social media platforms, messaging apps such as Whatsapp, Line etc. are deemed to have gone over our website and read the terms and conditions contained herein and agreed to be bound by them. BEPL does not assume any liability or responsibility to independently communicate directly or indirectly the terms and conditions contained herein prior to accepting any booking and even in the absence of the standard booking form being submitted by a client.

6. If you have confirmed a booking for any arrangement with more than one client named and booked on such booking, you shall be deemed to have accepted these Terms on behalf of all clients named in the booking (including minors and those under a disability) and travelling on or otherwise participating in any arrangement and by such participation, in any event, all participants indicate their unequivocal assent to these Terms. The client who confirmed the booking is deemed to be the **“Primary customer”** and the designated contact person for all other clients named in such booking.

7. These Terms constitute the entire agreement between the Client and BEPL with respect to the subject matter of the booking and arrangements and shall supersede all prior agreements, representations and understandings of the parties, written or oral.

II. THE BOOKING CONTRACT

A booking is confirmed and these Terms shall apply when BEPL has received the applicable deposit payment (or other payment) from you and you have received written confirmation from BEPL of such booking. The Client confirming the booking must be no less than 18 years of age and warrants that he has provided full, complete and accurate information as required or requested by BEPL to confirm such booking. Any Client confirming a booking for any arrangement with more than one Client named and booked on such booking represents and warrants to BEPL that: i) they have all requisite consents and authority to make such booking on behalf of all other Clients named on the booking, and have communicated all necessary information to the other Clients in order for them to give free and fully informed authorization to do so; ii) the information that they are providing regarding all clients is complete and accurate, and they have obtained all necessary consents and permissions to share such information with BEPL for the purposes of completing the booking; and iii) they will inform all other named Clients on the relevant booking

of the applicability of these Terms to the booking and the Clients' relationship with BEPL.

III. PAYMENT OF AMOUNTS DUE

A non-refundable deposit of by way of advance is to be paid along with the booking as detailed in the booking confirmation. The balance must be paid at least 45 days prior to commencement of the arrangements. Depending on the date the event is taking place, BEPL may require a deposit payment from the client to make the arrangements for bookings such as accommodation, yacht charters, villa bookings, hiring of talents and so forth. A deposit amount or percentage of invoice requested by BEPL is at the discretion of BEPL depending on prevailing factors and requirements of BEPL's suppliers and vendors.

Reasonable changes to the arrangements and quantity of participants are permitted at any time up to 30 days prior to commencements of the arrangements. If the booking is made within 45 days of the commencement of the arrangements, payment in full is required at the time of booking. Payments can be made through bank or telegraphic transfer, PayPal or other online payment methods / platforms (Fees apply) and Cash. If you fail to make all payments due in full and on time, we reserve the

right to cancel any bookings made, whereby you shall be subjected to the cancellation charges set out in clause XI below.

IV. SECURITY DEPOSIT

In addition to the payment along with the booking amount, the Client will be required to deposit an amount equivalent to 20% of the total contract price or such higher or lower amount, depending on the event type at the sole discretion of BEPL as a security deposit for the arrangement.

In case of any loss or damage caused by the Client to any property made available or being used by the Client during the arrangement, the deposit shall be adjusted by us against any amount payable to the service provider for such damages or loss. The security deposit shall be returned in full within 30 days of the completion of the arrangement provided the service provider confirms that there is no damage to any property made available or being used by the Client during the arrangement. For the avoidance of any doubt, we reserve our right to claim damages against you, in case the damages or loss exceed the amount of the security deposit. Where a security deposit is to be refunded by vendors of BEPL, the timeline of the refund of security deposit to client may be affected, by the time taken to process the refund from BEPL supplier. BEPL assumes no responsibility to refund

the security deposit in case the same is withheld or not paid by the BEPL supplier for any reason.

BEPL does not require or obtain credit card details from the Client. However for certain arrangements, the service provider requires the client to provide credit card details and specific authority for charging an amount against such credit card against the expenses or damages during such stay, which the Client is obliged to provide in order to avail of the facilities. BEPL will not be responsible for any charges levied or charged by such service providers to the client as a result of divulgence of credit card details and authority to charge or debit such amounts against the said credit cards and the client will not be entitled to make any claim against BEPL in relation to such charges levied or made.

V. SPECIAL REQUESTS AND EXTENSIONS

If you have any special requests, you can advise us in writing at the time of booking. Although we will endeavor to pass any reasonable requests on to the relevant service providers, we regret we cannot guarantee any request will be met unless we have specifically confirmed this. Confirmation that a special request has been noted or passed on to the service providers or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will

be met. Unless and until specifically confirmed, all special requests are subject to availability. Any additional costs will be invoiced to you prior to the commencement of your arrangements. Should any additional charges which are not included in the total price that is stated on our confirmation invoice become payable (for example costs relating to a special request made by you), a revised invoice will be sent to you showing the extra charge. The additional or revised charge is payable prior to the commencement of the arrangement.

Extension of any arrangement for any duration will be at our sole discretion and subject to availability of the services, facilities and personnel. In such event, the additional cost per hour will be required to be paid by the client prior to any such extension. At the sole discretion of BEPL, BEPL may provide any additional services or facilities to the client during the course of the arrangement without insisting on payment prior to such provision of additional services or facilities. In such event, BEPL will be entitled to adjust the costs of such additional services or facilities provided against the security deposit provided by the client.

VI. PRICING POLICY

Prices quoted on our website are indicative and are subject to currency fluctuations. Prices quoted to you at the time of your enquiry are correct to the best of our knowledge at that time.

Prices are also subject to change at any time prior to commencement of your arrangements. We will advise you of any change in price or error of which we are reasonably made aware of prior to the commencement of your arrangements. We reserve the right to make changes to and correct errors in prices at any time before we receive your booking confirmation. Once you have booked your arrangements, then subject to other clauses in these booking conditions, the price will not change.

VII. WEBSITE DESCRIPTIONS AND QUOTES

All website descriptions and quotes are made in good faith and every reasonable care is taken to ensure their accuracy. However, errors may occasionally occur or prices, descriptions and quotes may be outdated. We reserve the right to make changes to and correct errors in our website descriptions and quotes at any time. Prices and packages directly sent to client on a pdf document via email or social media platforms will override any descriptions and quotes made on BEPL website. BEPL assumes no responsibility to accept booking made on the basis of description and quote made on the BEPL website and acceptance of booking will be subject to current description and quote made by BEPL in answer to an enquiry.

VIII. CHANGES AND CANCELLATIONS BY US

We reserve the right to make changes to and correct errors in our website and other literature both before and after bookings have been confirmed and cancel confirmed bookings. Whilst we endeavor to avoid changes and cancellations, we reserve the right to do so. Most changes are minor. BEPL will not cancel an arrangement once confirmed, in accordance with these Terms, except for unusual or unforeseen circumstances outside of the reasonable control of BEPL. If any arrangement is cancelled or altered by BEPL for any reason whatsoever, you shall have the choice of the following options which you will be required to exercise within the time indicated by us. If you fail to exercise the option within the stipulated time you will be bound by the option exercised by us on your behalf. The options are:

- (i) Accept the changed arrangements.
- (ii) Purchase alternative arrangements from us, of a similar standard to that originally booked, if available. You must pay the applicable price of any such arrangements. This will mean paying more if it is more expensive or receiving a refund if it is cheaper.
- (iii) Cancel or accept the cancellation in which case you will receive a full and quick refund of all monies you have paid to us.

- (iv) Accept a voucher for the monies paid for an event at a subsequent date in the same city or where possible, in another city.

In no circumstances shall BEPL be liable to pay any amount either by way of damages or otherwise over and above the refund of all monies paid in case of any cancellation or alteration. Please note the above options are not available where any change made is a minor one. Except as otherwise expressly set out in these booking conditions our liability for significant changes and cancellations is limited to the above mentioned options. BEPL is not responsible for any incidental expenses or consequential losses that the Client may have incurred as a result of the cancelled booking such as visas, insurance, vaccinations, non-refundable flights or rail tickets, hotel accommodation, non-refundable car parking or other fees, loss of earnings, or loss of enjoyment, etc.

When a cancellation or material change is made on account of **Force Majeure** as hereinafter defined, the client will be entitled to refund only to the extent BEPL is entitled to a refund from its own service providers. **Force Majeure** shall mean Act of God, war or war like operations, mechanical breakdowns, terrorist activities or threat thereof, civil commotions, labor difficulties, interference by authorities, political disturbance, howsoever and where so ever any of the same may arise or be caused, riot, insurrection and government restraint, fire, extreme weather or any other cause whatsoever beyond the reasonable control of BEPL or an event which

BEPL or the supplier of services, even with all due care, could not foresee.

IX. CURTAILMENT OF SERVICES DURING AN ARRANGEMENT

Where during an arrangement a significant element of the arrangement (s) as described cannot be provided by BEPL, BEPL will endeavor to make suitable alternative arrangements for the continuation of the arrangement (s). If it is not possible to provide a suitable alternative or the Client reasonably rejects any suitable alternatives, BEPL will provide the Client a refund only to the extent of an un-provided part of the arrangement which shall be in BEPL's sole discretion. If the curtailment is on account of Client's own acts or omissions, we will not be liable to provide any refund.

X. WEATHER CONDITIONS

The provision of favorable weather to allow you to take part in your chosen arrangements does not form part of our contractual obligations to you. There is always the risk that you may be unable to take part in weather dependent activities or delay arrangements due to poor weather. If this occurs, you will not be

entitled to change or cancel your arrangements without paying the fees set out in the booking confirmation. You will not be entitled to the options and/or compensation set out above. We will assist you to find alternative activities or arrangements but please bear in mind that these may only be available at an additional charge to you. It is clearly understood by you that if an event cannot go ahead because of bad weather, any refund will be made strictly in accordance with the terms of refund of BEPL Vendor or Supplier and in several circumstances is only adjustable against the activity being undertaken at a future specified date or period. BEPL assumes no liability to refund any amount on account of the client being unable to undertake the activity at a future specified date or period.

XI. CHANGES AND CANCELLATIONS BY YOU

If you wish to change your booking in any way, we will try to comply with your requests subject to availability and confirmation. Where a change can be made, we reserve the right to charge you an amendment or service fee at our discretion, which shall be influenced by the level of work or time needed to accomplish the amendment and/or any extra costs incurred by ourselves and any costs or charges incurred or imposed by any of our service providers.

Where the price of your arrangements depends on the number of people booked and extra people are added to the booking, the

price will be reworked on the basis of the new number of people going and we will send you a new invoice. You will be required to pay the difference in price.

If you wish to cancel all or any part of your booking, you should advise us immediately in writing. We will make a cancellation charge on the indicative scale shown below.

No. of days before event date when we receive your cancellation notice	Charge as a % of the booking arrangement as stated in the confirmation invoice.
More than 60 days before event date	Initial Deposit amount
More than 45 days before event date	25% plus Initial Deposit
More than 30 days before event date	50% plus Initial Deposit
Less than 30 days before event date	100% of the confirmation invoice

The above table is only indicative. Some BEPL suppliers have their own terms and conditions and the cancellation amount will therefore strictly depend on the terms and conditions of BEPL suppliers. Client is expected to familiarize themselves with the terms and conditions regarding cancellation of BEPL suppliers.

Where any cancellation reduces or changes the number of full paying party members on which the price was based, we will recalculate these items and re-invoice you accordingly. The revised price will be

at the sole discretion of BEPL as the initial price quoted would be strictly dependent on the size of the group and any change or variation therein is likely to materially impact the price quoted.

Please note however the total price for the arrangements for the minimum number of people must be paid for all bookings as fully described in clause XI. For avoidance of doubt, any date change within 30 days to a confirmed booking is not permitted and will be considered cancelled and subject to cancellation charges above.

It is expressly understood that merely if principal customer or other member of the party is unable to remain present at booked event for any reason whatsoever, including force majeure reason, the whole booking cannot be cancelled and if cancelled, consequences of cancellation will ensue.

XII. UNUSED SERVICES

BEPL shall not offer or pay any discounts or refunds for missed or unused arrangement or services which were missed or unused by the Client due to no fault of BEPL, which shall include any termination of the Client's participation in the arrangement due to the Client's own fault, negligence or breach of these Terms.

XIII. BEPL'S LIABILITY

Our agreement with you and the service we provide to you is to source and book the arrangements for you. We promise to use all reasonable skill and care in selecting the service providers (s) who will provide your arrangements. We have no responsibility for the provision of the actual arrangements themselves or for the acts or omissions of the service provider(s) concerned or any of its employees, agents, service providers or subcontractors. We will not be responsible for any claim made against us unless it is expressly proved that we have failed to exercise reasonable skill and care in selecting the service provider.

We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following:

- the act(s) and/or omission(s) of any person(s) affected or any member(s) of your party; or
- the act(s) and/or omission(s) of a third party not connected with the provision of your arrangements and which were unforeseeable or unavoidable; or Force Majeure

We cannot accept responsibility for any services which do not form part of your arrangements with us. Any additional services or facilities, which is to be provided to you by a third party will not form part of our commitment to you, regardless of any wording used by

us on our website, in any of our quotes or elsewhere. All reasonable skill and care shall be used to uphold our commitment to you as set out above.

The promises we make to you about the arrangements we have agreed to source and book as part of our agreement will be used as the basis for deciding whether the arrangements in question had been properly provided. If the particular arrangements that gave rise to the claim or complaint complied with local laws and regulations applicable to those arrangements at the time, the arrangements will be treated as having been properly provided.

The maximum amount we may have to pay you for any claims you may make against us as will be as follows: For all claims, which do not involve death or personal injury, if we are found liable to you on any basis, the maximum amount we will have to pay you is the value of your specific booking and not the entire invoice. In case of death or personal injury we shall not be liable for any amount beyond the specific booking amount. We assume no vicarious liability on account of the service provider.

We cannot accept any liability for any damage, loss, expense or other sum(s) of any description (a) which we could not have known or foreseen you would be likely to incur if we breached our contract with you or (b) which did not naturally arise in the usual course of things from such breach (c) which did not result from any breach of our agreement with you or other fault by ourselves or our employees.

In no case would we be liable for any remote or indirect loss or damage sustained by you by reason of such breach.

In the event of an event being cancelled or postponed, we cannot be held responsible for any costs incurred by the Client for travel, accommodation or any other related service. Decisions to move or cancel events are not under the organizer's control; therefore we are not liable and will not offer compensation or refunds of any costs incurred. BEPL expressly disowns liability for any incidental expenses or consequential losses that the Client may have incurred as a result of the cancelled booking such as visas, insurance, vaccinations, non-refundable flights or rail tickets, hotel accommodation, non-refundable car parking or other fees, loss of earnings, or loss of enjoyment, etc.

XIV. TERMS AND CONDITIONS OF SERVICE PROVIDERS

Many of the services which make up your booking are provided by independent service providers. Those service providers provide these services in accordance with their own terms and conditions. Some of these terms and conditions may limit or exclude the service provider's liability to you. Copies of the relevant parts of these terms and conditions are available on request from us or the service providers concerned. The service providers own terms can also limit BEPL's liability or service to the client which limitation cannot be construed as any failure or omission part of BEPL.

XV. LOSS AND DAMAGES

BEPL shall have no liability for loss, theft of or damage to baggage or personal effects of Clients while participating in any arrangement. Clients should not leave personal belongings unattended in any public areas, on board any mode of transportation, or elsewhere, and are responsible at all times for their own effects and belongings. BEPL cannot accept responsibility for and in no event shall be liable for loss or damage of valuables or other articles left in or on facilities used by BEPL such as hotels, vessels, villas, vehicles, or any other mode of transportation. The Client acknowledges that the cost of the event does not include any insurance coverage for such Client, and that the Client is required to obtain separate coverage at an additional cost to the arrangement price.

XVI. INSURANCE

You are advised to take out adequate personal insurance for your protection. Such insurance should cover the cost of cancellation by you and/or any member of your party including travel insurance covering any event cancellations or force majeure situations and the cost of assistance, including repatriation in the event of illness or accident. We emphasize that some of the arrangements you may book are by their nature inherently dangerous and by participating in these you acknowledge and assume the inherent risks involved.

We cannot be responsible for injury or loss suffered by you other than as expressly set out in these booking conditions. For this reason, we request that you be fully and adequately insured.

Additionally, should you participate in events which do not form part of the booking with us, it should be understood that this is also at your own risk and it is your responsibility to obtain the relevant insurance. Please confirm with your Insurers that your insurance policy covers the activities you will be participating in.

XVII. BEHAVIOUR

(a). We or the service provider may terminate or curtail your arrangements if your behaviour or that of any members in the booking is in breach of any law, regulation or policy or is likely in our opinion to cause distress, damage, danger or to annoy customers, other members of the party, employees, service personnel, property or anyone else. If you are prevented from travelling or participating in the arrangements because we or any person in authority thinks you appear to be unfit to travel or likely to cause discomfort to or disturb other participants, you will not be able to complete your arrangements and we will not be liable for any refund, compensation or any costs you have to pay. We cannot accept liability for the behaviour of others in your accommodation or any persons taking part in any event associated and/or in the same environment which forms part of your arrangements or if any

facilities or services are removed or curtailed as a result of their action.

(b). When you book through us, you accept responsibility for the proper conduct of yourself and other members of the party during your stay. We or the accommodation provider or other service providers reserves the right to terminate the arrangement in question of any member of the party due to misconduct. You are also liable to make reimbursements to the accommodation provider or other service providers for any damage caused during your visit. If you fail to do so, you will be responsible for meeting any claims subsequently made against us (together with our own and the other parties full legal costs) as a result of your actions. Some service providers will require you to make a deposit at the time of arrival in order to cover potential damage. This deposit will be refunded when you leave provided that there is no damage to the service provider's facilities. This deposit is over and above the security deposit which you are required to make under clause IV above. We will to the extent possible, intimate you in advance of any such requirement on the part of the service provider. However, our failure to intimate you specifically about such requirement for additional security deposit shall not absolve you of the need to pay the same and this intimation shall be deemed sufficient for such purpose. You shall not be entitled to cancel or terminate any arrangement on the ground of demand for an additional security deposit on the part of the service provider.

(c). You agree to ensure that all members of the party comply with all event timetables of the events. Failure to keep to the timetables may result in either discontinuation of the event or cancellation of the said event. We will not be liable for any refund, compensation or any costs that may be incurred by you as a result.

(d). You agree to ensure that all members of the party act at all times in a safe responsible manner and comply with all safety procedures, listen and be present at all safety and information briefings which are relevant to the arrangements booked, make supervisors or any persons in authority immediately aware of any equipment or site deficiencies or concerns, dress suitably for any event as advised by our service providers and observe and obey all laws, requests, conditions of use of any service providers, including accommodation and entertainment venues.

(e). Many events and activities require a high level of concentration and the use of alcohol or drugs or being under the influence of alcohol or drugs whilst participating in such events is strictly forbidden. If you or any member of your party have, in the reasonable opinion of our service providers, been using alcohol or drugs or fail to act in a safe and responsible manner, they reserve the right to cancel your participation forthwith. In this event we will not be liable to pay you any refund, compensation or any costs incurred by you. As you are aware there are stringent penalties for use of drugs in all countries in which we operate. We will not be responsible for any

action adopted by the authorities in the concerned country against you should you use drugs during the course of any arrangement.

XVIII. DAMAGES

The client will be liable for any damages whatsoever to any property or equipment of any service provider caused by the client or any persons in the clients party whether or not included in the booking during the use of the property during the course of any arrangement. The damages as assessed by the service provider shall be final and binding on the client. We shall be entitled to recover such damages out of the security deposit retained by us and reserve our right to recover any deficit. In the event that BEPL has not taken a security deposit from client, all the security deposit collected is inadequate to cover any damages attributable to the client, BEPL reserves it's right to recover any amounts due and payable account of such damages from the client.

XIX. HEALTH

Some of the events or arrangements you may book may require a good level of fitness, strength and endurance. It is your responsibility to ensure that you have the appropriate level. Many events are not recommended for those with any disability, illness or infirmity. If you have an existing medical problem, allergies or disability which may

affect your participation in the event, you must let us know the details of such condition before you make your booking.

If in our reasonable opinion we believe that your chosen arrangements are not suitable for you taking into account your medical problem or disability or you are not being accompanied by someone who could provide all the assistance you may reasonably require where it is reasonable for us to require this, we can refuse to accept the booking.

If we find out after you have made the booking that you have an existing medical problem or disability and you are not being accompanied by someone who could provide all the assistance you may reasonably require as referred to above and you have failed to give us this information at the time of booking, we reserve the right to cancel the booking and impose the cancellation charges as set out in clause XI. Please note that some of the arrangements we feature are inherently dangerous and by booking these arrangements you accept the inherent risks.

XX. COMPLAINT REDRESSAL MECHANISM

Should you be unhappy with any element of your arrangements, you should notify the service providers of the arrangements concerned immediately. If the problem is not resolved to your satisfaction by the service provider, you should intimate us as soon as possible of

the deficiency and in any event within 24 hours of the end of the arrangement.

If we have failed to redress your grievances, you should write to us specifically setting out your grievances within 14 days of the completion of the arrangement if your complaint or claim does not involve death, personal injury or illness or within 3 months of the event if your complaint or claim involves death, personal injury or illness. Client acknowledges and agrees that BEPL will not accept any liability for claims received after this period.

Upon receipt of your complaint, we will investigate your complaint and send you a reply within four weeks of the receipt of the complaint. As it is difficult and sometimes impossible to properly investigate a complaint if we are not told about it quickly, any compensation you may have been able to claim could be reduced or even lost altogether if you do not follow the complaints procedure set out in this clause.

Any acceptance of liability by us is however subject to clause XIII. In the unlikely event that you have to pay for an activity or for entrance to a venue booked through us where you had already paid us for this activity then you must collect a receipt and send it to us in order for us to reimburse those costs.

XXI. VISAS AND HEALTH REQUIREMENTS

It is the Primary Customer's responsibility to ensure that all members of the party are in possession of all necessary travel and health documents before departure. You must pay all costs incurred in obtaining such documentation. We regret we cannot accept any liability if you or any member of your party are refused entry onto any transport or into any country due to failure on your part to carry correct documentation.

XXII. PRIVACY POLICY

BEPL website(s) uses tracking cookies in order to enhance user and booking experience. Your use of BEPL website(s) indicates your assent to such use in accordance with BEPL' Privacy Policy. In addition, BEPL must collect personal information from Clients in order to give effect to any booking and to make arrangements and any collateral services, to assist in evaluating such arrangements, BEPL takes care to safeguard all Client information and protect the privacy of all of our Clients. BEPL collects, uses and discloses only that information reasonably required to enable us to provide the particular arrangement or service that you have requested, to maintain our customer/visitor lists and/or to respond to your inquiries or feedback. In particular, BEPL may share your information, as necessary, with our third-party suppliers and operators who deliver services or component parts of arrangements

to Clients, in order to enable them to provide such products and services. All such third parties are bound by confidentiality obligations and shall treat all information received from BEPL in accordance with our Privacy Policy. By submitting any personal information to BEPL, Clients indicate their acceptance of the terms of BEPL' Privacy Policy.

BEPL is not obliged to provide the client with BEPL supplier contact information unless it is deemed imperative for the event or necessary by law. Supplier information is part of the Intellectual Property of BEPL and BEPL is not obliged to share the information with clients. In the event BEPL does share such information with the client, such information shall be governed by laws relating to protection of such information as the Intellectual Property of BEPL.

XXIII. ONLINE BOOKINGS

All on line reservations shall be deemed as booked in Singapore, and shall be subject to Singapore law and jurisdiction.

XXIV. IMAGES AND MARKETING

The Client agrees that while participating in any BEPL arrangement, images, photos or videos may be taken by other Clients and/or BEPL representatives that may contain or feature the Client in part or in whole. BEPL reserves the right to have its photographer/s present at

all arrangements with the further right to capture either still or moving images on medium of BEPL's choice. The Client acknowledges that they consent to any such pictures being taken and agree that Client hereby grants a perpetual, royalty-free, worldwide, irrevocable license to BEPL, its affiliates and assigns, to reproduce for any purpose whatsoever (including marketing and promotions), in any medium whatsoever, whether currently known or hereinafter devised, without any further obligation to the Client or compensation payable to such Client. BEPL accepts no liability for any dissemination or distribution of photographs or images taken during the course of any arrangement either by its own or other photographers or persons present at such arrangement.

XXV. REFUSAL OF SERVICE

BEPL retains the right to refuse service to any Client at any time, for any lawful reason whatsoever, in its sole discretion.

XXVI. AMENDMENTS

BEPL reserves the right to update and/or alter these Terms at anytime, and shall post the amended Terms on the BEPL Website (www.insidevip.com). Any such amendment shall take effect 7 days following their posting to the Website. The latest Terms, as amended, may be accessed any time on BEPL website at

www.insidevvip.com/terms or will be sent to Client upon their written request to BEPL. Clients shall be deemed to have accepted any amendments to these Terms on the date that is 7 days after their posting on the BEPL website. BEPL recommends that all Clients refer to the Terms prior to their travel to familiarize themselves with the most up-to-date version hereof.

XXVII. SEVERABILITY

In the event that any term or condition contained herein is unenforceable or void by operation of law or as being against public policy or for any other reason then such term or condition shall be deemed to be severed from these Terms or amended accordingly only to such extent necessary to allow all remaining terms and conditions hereof to survive and continue as binding. If any provision of these Terms is found to be so broad as to be unenforceable, such provision shall be interpreted to be only so broad as is enforceable. The invalidity or unenforceability of any provision hereof shall in no way affect the validity or enforceability of any other provision.

XXVIII. CONTRACT PARTIES, SUCCESSORS AND ASSIGNS

These Terms and Conditions shall inure to the benefit of and be binding upon BEPL and the Client and their respective heirs, legal personal representatives, successors and assigns, as well as anyone

named in any booking made by the booking Client on whose behalf the Client is availing any arrangement through BEPL. BEPL exists under, and is pursuant to, the laws of Singapore with its registered office being *1 Fullerton Road, One Fullerton #02-01, Singapore 049213*.

XXIX. DISPUTE RESOLUTION

All disputes, controversies or differences arising out of or in connection with this agreement shall be submitted to the Singapore Mediation Centre and the Singapore International Arbitration Centre for resolution by med-arb in accordance with the SMC-SIAC Med-Arb Procedure for the time being in force, which procedure is deemed to be incorporated by reference into this clause.

XXX. APPLICABLE LAW

The Contract and these Terms and Conditions are subject to the laws of the Republic of Singapore and all Clients submit to the exclusive jurisdiction of the courts located in Singapore for the resolution of any dispute under these Terms or concerning any arrangement.